



# Children's Uniform Clinical Network Provider Training

# Background

- Federal and State regulations require that Medicaid managed care plans monitor and ensure the quality of services offered by contracted network providers
- Plans also must offer training to network providers in clinical core competencies and evidence-based practices for behavioral health (mental health and substance use disorder services)

# Uniform Clinical Network Provider Training

- Participation in this training program has been standardized to meet core training requirements for mainstream provider contracts
- This streamlines and avoids the unnecessary duplication of trainings for multiple managed care plans

# Uniform Clinical Network Provider Training

A unified state-of-the-art web-based training for behavioral health providers offering the following services and participating in a Medicaid managed care plan:

- Outpatient child serving clinics
- Children and Family Treatment and Support Services (CFTSS)
- Children's Home and Community-Based Services (HCBS)
- Voluntary Foster Care Agencies (VFCA)

# Advantages to Providers

- Training resources are provided at no cost to providers
- Clinical staff receive CEU and CASAC credits for completing the training activities
- Behavioral health providers can use summary reports of training activities to support internal continuous quality improvement activities

# Uniform Clinical Network Provider Training: Timeline

Behavioral health providers will be invited to enroll in this training in early summer 2020

# Enrollment Survey

A brief 5-item [survey](#) to obtain information on:

- Agency and program
- Supervisor information and contact information
- Number of staff completing the training

# How to Access Online Training

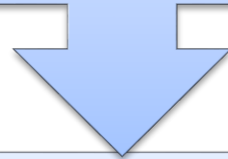
Hosted by the Center for Practice Innovations (CPI) Learning Management System (LMS):

- Behavioral health providers register on the CPI Learning Management System (LMS) and access all training through an individual, on-line portal
- Access available at your convenience

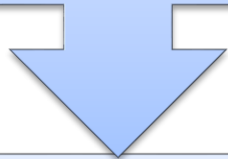


# Registration Process

Once a program supervisor enrolls their program using the enrollment survey CPI will send this supervisor a “self-registration link” that is unique for that program.



The program supervisor will forward this link to providers who need to register for the training.



The provider clicks the link to create a username and password and, once approved, receives an email with detailed instructions for accessing the training.

# Registration Process

## Important note:

- If staff at your program already have an account in the CPI LMS, please contact the CPI help desk: [cpihelp@nyspi.columbia.edu](mailto:cpihelp@nyspi.columbia.edu) so that they can designate the accounts correctly with the addition of the Children's Uniform Clinical Network Provider Training
- This step is **very important** otherwise completion won't be reflected in our reporting for this training

# Frequently Asked Questions

Q: If my staff are already registered in the CPI LMS, when I fill out the enrollment survey do I need to "count them" in the number of providers that need to register for the network provider training?

A: Yes, please include the number of providers that need to register for the network provider training

Q: What if the supervisor doesn't receive the link to enroll the program into the network provider training?

A: They can ask agency leadership for the link to the survey or they can access it on the [CPI website](#)

# Frequently Asked Questions

Q: What if, as a supervisor, I have not received the self-registration link from CPI?

A: Please contact the CPI help desk via email at:  
[CPIhelp@nyspi.Columbia.edu](mailto:CPIhelp@nyspi.Columbia.edu)

Q: If my staff are already registered in the CPI LMS and have accounts do they have to re-register specifically for the uniform clinical network provider training?

A: No, they do not need to register again. However, if staff at your program already have an account in the CPI LMS, please contact the CPI help desk: [cpihelp@nyspi.columbia.edu](mailto:cpihelp@nyspi.columbia.edu) so that they can designate the accounts correctly with the addition of the Children's Uniform Clinical Network Provider Training. This step is **very important** otherwise completion won't be reflected in our reporting for this training

# Frequently Asked Questions

Q: How do I know if this training applies to me?

A: Please contact your supervisor at your agency to ask if this training applies to you

Q: What if I do not receive an email from my supervisor to register for the training?

A: Please contact your supervisor at your agency to ask about the self-registration link for network provider uniform clinical network provider training

# Frequently Asked Questions

Q: How long does it take for a supervisor to receive the self-registration link after responding to the enrollment survey?

A: Processing of applications can take up to 2 weeks

Q: What happens if I take a new job at a different agency?

A: The training you complete on the CPI LMS will carry forward as part of your transcript regardless of agency affiliation

Q: Where can I find more information about this training?

A: [CPI website](#)



Thank You